

**EXPRESS LIMITED WARRANTY**

**GUIDELINE ELEMENTS OF A LIMITED WARRANTY**

Real X Trailers, Inc., Inc. here warrants that each Real X Trailer operated by the original Purchaser under normal use in the continental United States or Canada will be free from defects in workmanship of the main frame for the lifetime of the trailer following the original purchase, subject to the requirements exclusions and limitations stated below which will be strictly applied. If the trailer is rented or used for commercial hauling this Limited Warranty is null and void.

**YOU MUST SEND US A SIGNED COPY OF THIS WARRANTY**

In order to validate this Limited Warranty, the original copy of this form by the dealer and the purchaser, must be postmarked and mailed to Real X Trailers, Inc., Inc. at 7431 N.W. 54 Street Miami, FL 33166, no later than 10 days following the purchase of your Real X Trailer. **IF THIS SIGNED WARRANTY IS NOT POSTMARKED BY THE TENTH DAY AFTER PURCHASE OF THE TRAILER, ALL EXPRESS WARRANTIES CONTAINED IN THIS LIMITED WARRANTY SHALL BE NULL AND VOID.**

**LIFETIME LIMITED WARRANTY**

Subject to the requirements, exclusions and limitations stated below, the structure of your Real X Trailer is warranted to the original retail purchaser against defects in the workmanship by Real X Trailers, Inc., Inc. arising from normal use for a lifetime from the date of purchase. The structure is that portion of the trailer, which includes the main frame, consisting of the side rails, cross members, and sub frame, excluding the lights, jacks, winches and running gear (axles, brakes and tires).

**ONE YEAR LIMITED WARRANTY**

Subject to the requirements, exclusions and limitations stated below, all other components of your Real X Trailer are warranted to the original retail purchaser against any defect in the material and workmanship by Real X Trailers, Inc., Inc. arising from normal use for one (1) year from date of purchase.

**EXCLUSION OF COMPONENTS WARRANTED BY OTHER MANUFACTURERS**

Tires, axles and brake components, springs and suspension components, couplers, jacks, castors purchased and installed by Real X Trailers, Inc., Inc. are warranted by their manufacturers and are excluded from this Limited Warranty.



**LIMITATIONS**

THE SOLE RESPONSIBILITY OF REAL X TRAILERS, INC., INC. UNDER THIS LIMITED WARRANTY SHALL BE TO REPAIR AND REPLACE PARTS AT THE REAL X TRAILERS, INC., INC. FACTORY OR, FOR A REASONABLE ALLOWANCE, AT ANOTHER PLACE AND APPROVED IN WRITING BY REAL X TRAILERS, INC., INC.. ALL OTHER OBLIGATIONS OR LIABILITIES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES OR CONTINGENT LIABILITIES ARISING OUT OF THE FAILURE OF ANY PARTS TO OPERATE PROPERLY, ARE HEREBY EXCLUDED, INCLUDING BUT NOT LIMITED TO ANY DAMAGES RESULTING FROM LOSS OF USE, INCONVENIENCE, LOSS OF TIME, COMMERCIAL LOSS OR ANY OTHER TYPE OF DAMAGES, GENERAL OR SPECIFIC, FORESEEN OR UNFORESEEN, UNLESS APPLICABLE STATE LAW PROVIDES OTHERWISE.

**DISCLAIMERS**

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND REPRESENTATIONS. REAL X TRAILERS, INC., INC. MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO REAL X TRAILERS, INC., INC. WHETHER AS TO MERCHANT ABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER MATTER. NO ONE, INCLUDING AN AUTHORIZED REAL X TRAILERS, INC., INC. DEALER IS AUTHORIZED TO MAKE FURTHER OR ADDITIONAL WARRANTIES ON BEHALF OF REAL X TRAILERS, INC., INC..

ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR INTENDED USE ARE LIMITED TO WARRANTY PERIODS STATED ABOVE, UNLESS ANY APPLICABLE STATE LAW PROVIDES OTHERWISE.

The undersigned dealer, by signing this manufacturer’s Limited Warranty, states that he/she has informed and explained to the purchaser all limited warranty and claim procedures and will perform all responsibilities of the dealer under this Limited Warranty.

IF THIS WARRANTY IS NOT SIGNED, POSTMARKED AND MAILED TO REAL X TRAILERS, INC., INC., BY THE TENTH DAY AFTER YOUR PURCHASE OF THE TRAILER, ALL EXPRESS WARRANTIES SHALL BE NULL AND VOID.

Required procedures for filing a claim under this Limited Warranty are listed on the back of this form,

By signing this manufacturer’s Limited Warranty, THE PURCHASER ACKNOWLEDGES THAT HE OR SHE HAS READ THE ABOVE LIMITED WARRANTY AND AGREES THAT SHOULD ANY WARRANTY CLAIMS BE

MADE BY PURCHASER, PURCHASER WILL FOLLOW THE PROCEDURES AS SET FORTH ON THE BACK OF THIS FORM.

\_\_\_\_\_  
\_\_\_\_\_  
Dealer Signature  
Date

Purchaser Signature

\_\_\_\_\_  
\_\_\_\_\_  
Date

Purchaser (Print Name)

\_\_\_\_\_  
\_\_\_\_\_  
Product Purchased

Mailing Address

\_\_\_\_\_  
\_\_\_\_\_  
VIN of Product  
Code Tele No.

City

State Zip

**DEALER RESPONSIBILITIES**

REAL X TRAILERS, INC., INC. Dealer is responsible for “dealer prep” which includes checking all cosmetic features and repairing all minor problems without charge to you or the manufacturer.

Your dealer is also responsible for submitting to the manufacturer any claim you wish to make under the terms of this Limited Warranty.

**REQUIRED WARRANTY CLAIM PROCEDURE**

1. In order to validate this Limited Warranty, the original copy of this form, signed by the dealer and the purchaser, must be postmarked to REAL X TRAILERS, INC., INC., no later than ten (10) days following the purchase of REAL X TRAILER. IF THIS SIGNED WARRANTY IS NOT POSTMARKED BY THE TENTH DAY AFTER THE PURCHASE OF THE TRAILER, ALL EXPRESS WARRENTIES SHALL BE NULL AND VOID.
2. Within five (5) days after discovering a problem with your REAL X TRAILERS, INC., INC. trailer, return your trailer for inspection to your REAL X TRAILERS, INC., INC. dealer where you bought your trailer. Dealers are responsible for fixing minor problems without charge to you or the factory.
3. If your dealer cannot repair the problem free of charge and you want to file a claim under this Warranty, your local dealer must send to REAL X TRAILERS, INC., INC., by registered letter or fax a limited warranty claim form, together with all required information, within ten (10) days of your discovery of the defect.
4. REAL X TRAILERS, INC., INC. will acknowledge such receipt of claim by registered letter to the dealer and to the claimant. REAL X TRAILERS, INC., INC. will respond as soon as possible, but no later than thirty (30) days after receipt of the claim.
5. Any defective part(s) must be sent by prepaid freight to REAL X TRAILERS, INC., INC., in order to qualify the claimant for replacement or reimbursement under this Limited Warranty. ANY DEFECTIVE PARTS MUST BE RETURNED TO REAL X TRAILERS, INC., INC. WITHIN 30 DAYS FROM DATE OF APPROVAL TO QUALIFY FOR REIMBURSEMENT.
6. REAL X TRAILERS, INC., INC. will not reimburse any claimant for any adjustment or repair of an REAL X TRAILERS, INC., INC. trailer without prior written approval by REAL X TRAILERS, INC., INC..
7. If you return your trailer for repair to the factory, we will warrant the repair or replacement parts for a year from the date of repair. If authorized repair must be done other than at the factory, REAL X TRAILERS, INC., INC. will not warrant such repair work or replacements parts.
8. REAL X TRAILERS, INC., INC. reserves the right to not pay unreasonable costs for replacement or repair of defects in REAL X TRAILERS, INC., INC. trailers and may, at it discretion, establish a reasonable reimbursement for any authorized work performed under the terms of this Limited Warranty.

REAL X TRAILERS, INC., INC. MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES AND THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS LIMITED WARRANTY

**WARNING! WARNING! WARNING! WARNING! WARNING! WARNING!**

**BE SURE** THAT THE HITCH BALL ON ANY TOWING VEHICLE MATCHES THE DIMENSION OF THE TRAILER COUPLER;

**BE SURE** THAT YOU SECURE ALL SAFETY CHAINS AND BREAK AWAY BRAKING SYSTEMS BEFORE EACH USE; and

**BE SURE** THAT ALL LUG NUTS ARE TIGHT BEFORE USING.